



Introducing the Canadian Pharmacy Services Initiative

Procurity Annual Symposium
November 23rd, 2010

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Our Mission:

To develop a framework for the delivery of different categories of pharmacy services including:

- Clear definitions of all services
- Pharmacy workflow models for the delivery of services
- Compensation models for services





What is the Canadian Pharmacy Services Initiative?



- A shared vision for the future of community pharmacy
- Describes
 - what pharmacists and pharmacies do
 - the value of the profession to the health care system
- Part of the ***Blueprint for Pharmacy*** Implementation Plan
- Complements the ***Pan-Canadian Framework for Defining and Funding Pharmacy Services***



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Why build a national framework?

- Change is happening in all provinces.
- Shared resources and shared learning improve the chance of success.





Guiding Principles

- ***Improve patient care*** through the delivery of enhanced pharmacy services
- ***Transition pharmacy business models*** from transaction-based to a patient-centric model which includes *Medication Therapy Management* services
- ***Provide greater value*** to health care systems while helping governments to manage budget pressures
- ***Ensure a fair return*** for the delivery of services





Development Process

- Blueprint Implementation Plan, section 3.2
- Partnership: CPhA & CACDS
- Working Group established March 2010 to identify elements of the Framework
- Consultations with key stakeholders: Provincial pharmacy associations, pharmacy educators, students, pharmacy regulators
- Review of standards of practice, regulations and guidelines established by Pharmacy Associations and Colleges to ensure alignment





Where We Were (Are)

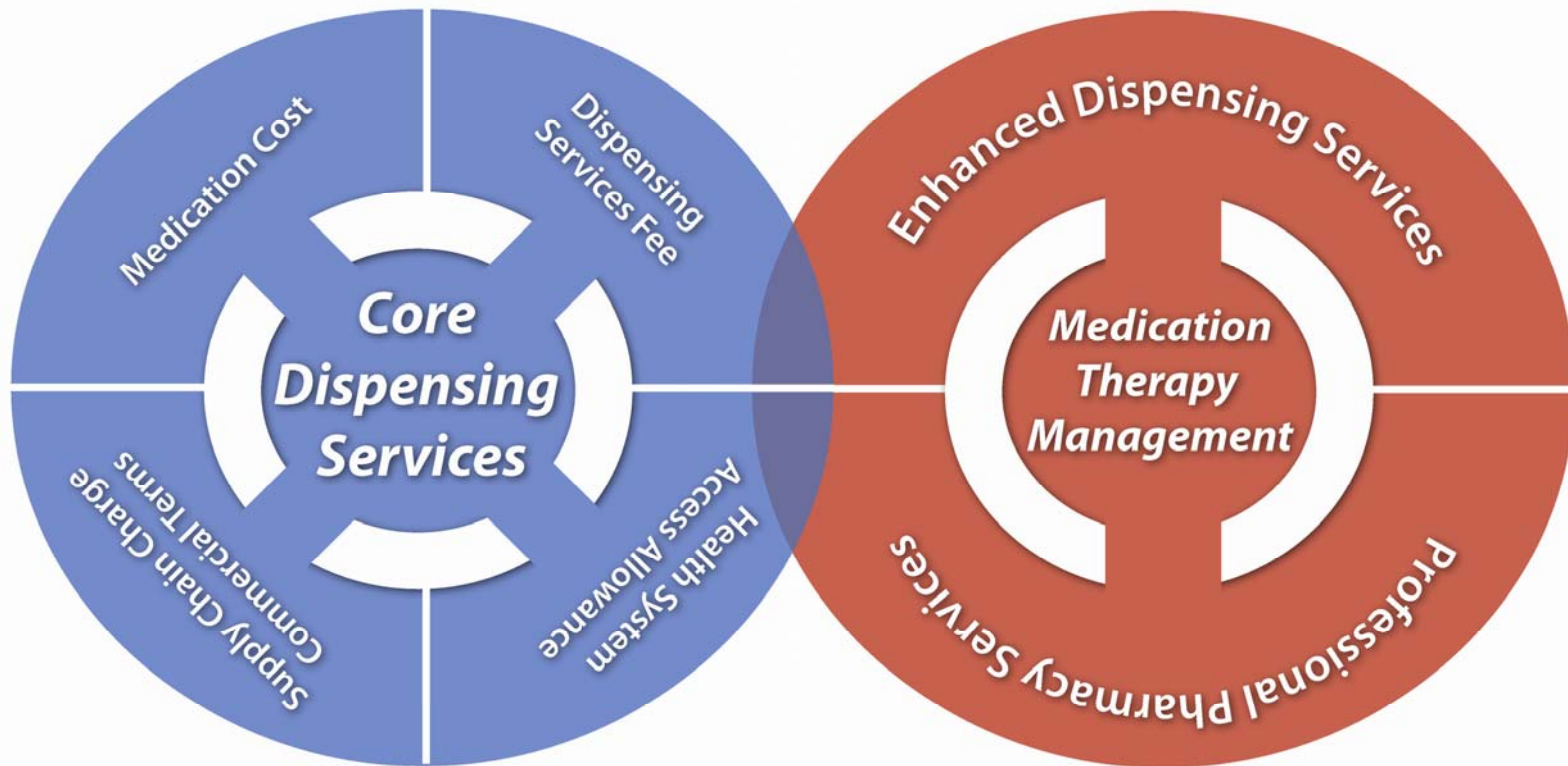
- Transaction based model
- Reliant on drug company allowances to subsidize the provision of pharmacy services
- No direct compensation for services



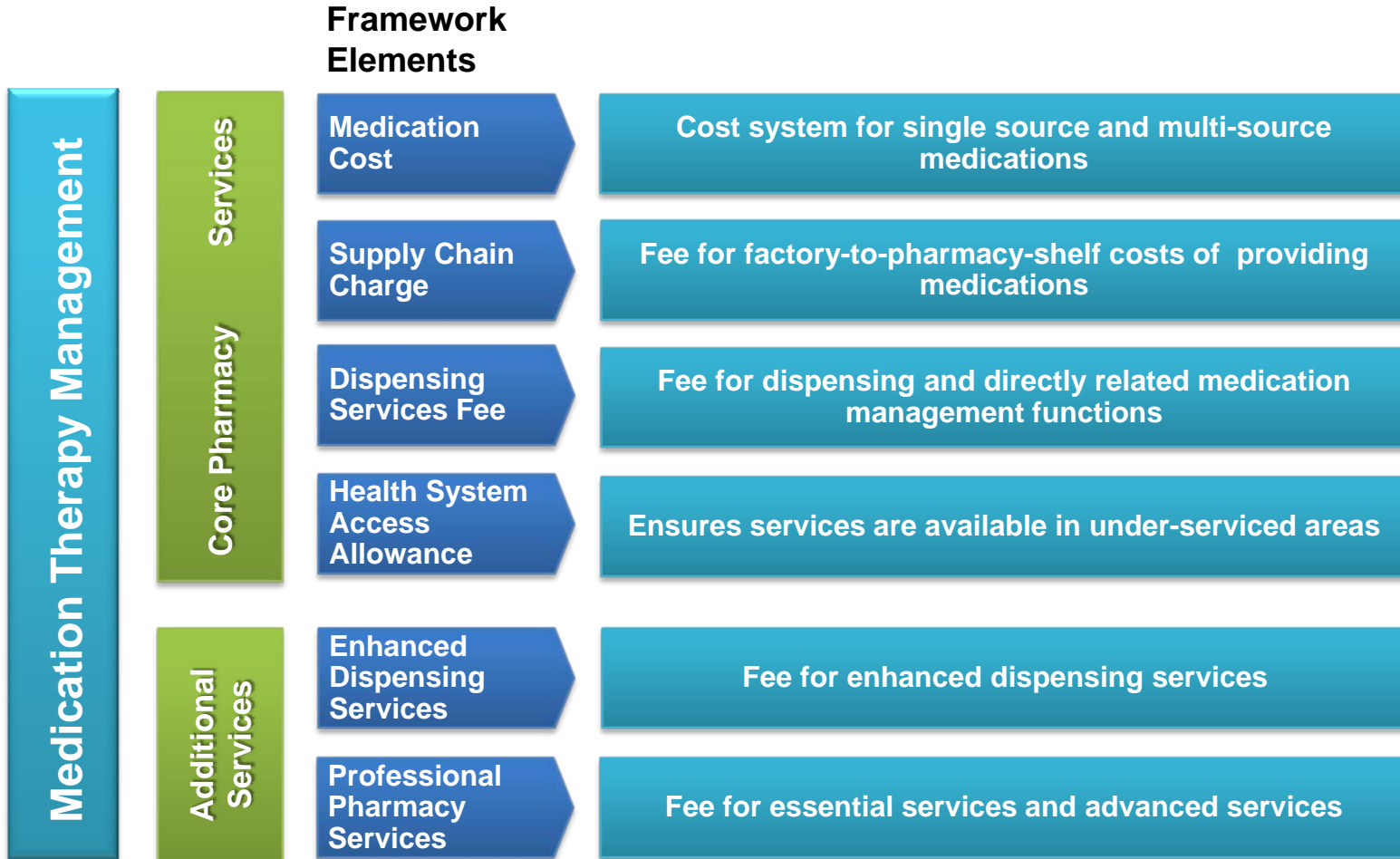


Where We're Going

- Medication Therapy Management at the core of pharmacy practice with a patient-service based model of funding
- A standard of pharmacy practice that maximizes skills and training



Where We're Going





Medication Therapy Management

All professional pharmacy services can more broadly be defined according to the three elements of Medication Therapy Management





Pharmacy Services - Examples

- Medication Reconciliation
- Adaptation
- Therapeutic Substitution
- **Injection and Immunization**
- Prescribing for Minor Ailments
- Ordering & Interpreting Lab Tests



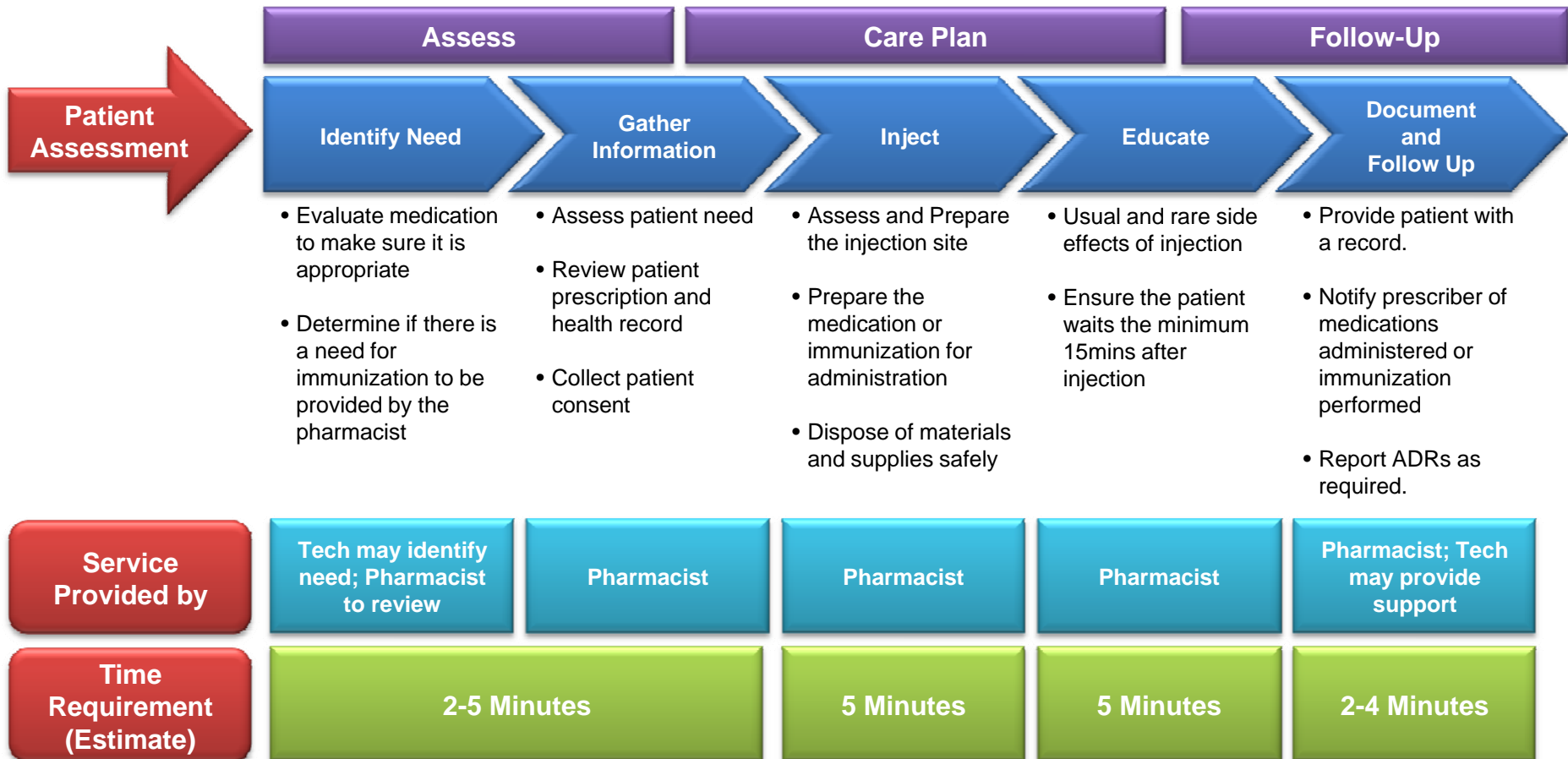
Example: Injection and Immunization

What is the role of...?

- Pharmacist
- Pharmacy technician or assistant
- Other pharmacy staff
- Pharmacy Owner



Injection and Immunization - Workflow





Injection and Immunization — Benefits

- **Patients**

- Decrease wait times
- Improve patient compliance with therapy
- Provide quicker and more efficient access to medicines
- Improve choice, convenience and access to treatment
- Fill gaps that may exist where other providers are not available within a community

- **Prescribers**

- Reduce burden on physicians and other medical professionals

- **Pharmacists/Pharmacy**

- Provide a needed service to customers in an easily accessible, safe and comfortable environment

- **Health Care System**

- Improve overall immunization rates
- Quick mobilization in public health emergencies such as pandemic





Implementation – Next Steps

- Awareness and Input
- Leaders and Champions
- Provincial Pharmacy Associations
 - Adaptation to meet the needs of pharmacy in each province
 - Economic modelling and advocacy for funding (public and private)
 - Support for owners & practitioners through operational change



Discussion



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